

## Medicaid Population Health Dashboard FAQ

What data source did DHHS use for the quality health measures on the dashboard?

The data displayed in the Medicaid Population Health Dashboard is generated from claims and encounter data in Utah's MMIS system called PRISM.

How often is the data updated on the dashboard?

Data is updated annually on the dashboard. The Last Published Date on the dashboard displays the date the data was last updated.

What is suppression? Why is data suppressed?

For some measures, you will see that the information is "suppressed." Suppression means that the available information did not meet the rules DHHS has for showing data for this dashboard, usually because the number of individuals shown in the results are either too small or the population from which the report is pulled is too small to display. When this happens, the data has been hidden. DHHS does this to make sure the rate shared is statistically accurate and to prevent public identification of individuals when the group is small.

Where did you get the national and state averages? Are all the averages available for each measure?

National averages are generated based on the [NCQA](#) Quality Compass, an online tool that provides performance data and benchmarks from HEDIS and CAHPS surveys. Not all measures have national averages available.

State averages are generated from PRISM claims and encounter data. All measures have state averages.

Who can I contact for help if I have questions about the data?

Contact [medicaidquality@utah.gov](mailto:medicaidquality@utah.gov).

Who can I contact if I need help with navigating the dashboard?

Contact [medicaidquality@utah.gov](mailto:medicaidquality@utah.gov).